

FAMILY VISITOR

Q What do you like best about your job?

A I am a family oriented person and the Family Visitor job allows me to work with parents and young children. I travel across the region to conduct home visits and also work closely with my colleagues in the office. Home visiting is tailored to the needs of each family. We live in a culturally diverse community and I am able to use my native language of Mandarin when working with Chinese families.

Q Describe your typical day?

A In the morning I go to the office, take care of administrative business, then I travel around the region to visit families. On average I see three families in a day. Throughout the day I see various types of families including new parents, grandparents, single parent families, immigrant families, and foster families. I help families to find answers to their concerns about breastfeeding, growth and development of their children, newborn care, child safety and how to access community programs or services. Sometimes I will accompany a family on a visit to their local community center.

Q How are you making a difference?

A Many of the Family Visitors come from diverse cultures with varied educational backgrounds and unique talents. I am an immigrant mother with knowledge of newcomer settlement services and I can help families access the resources they need to make the region their new home. I support families to strengthen their existing parenting skills to make them feel confident in their parent roles.

continued on reverse



"I've been working with Region of Waterloo Public Health as a Family Visitor since 2001."

"I have experience working with families and young children. I continue to take ongoing job related training courses to strengthen my career path."



Region of Waterloo
PUBLIC HEALTH

Q What do you like about working and living in Waterloo Region?

A On the first day I moved to Waterloo Region, my family went out exploring our new neighbourhood and were greeted by many friendly neighbours who walked by. Waterloo Region is a beautiful balance of urban and rural communities. The region has a convenient transportation system and a lot of public services like library, parks, schools, museums, and community centers. My favourite part of the region is the enriching and diverse multicultural environment that I live in.

Q Why did you choose to work for Region of Waterloo Public Health?

A Waterloo Region Public Health offers a competitive wage and benefits package along with a culturally diverse and friendly working environment. I am also provided with many learning opportunities to improve my work related skills and personal development interests.

Q What would you tell someone considering a career as a Family Visitor?

A If you're a team player who likes to work with families and young children, and visit families in their homes, then consider a career as a Family Visitor. The Family Visitor job is challenging, but is also very rewarding. I can promise that you will never get bored!



Region of Waterloo

PUBLIC HEALTH

For information about other careers with Region of Waterloo Public Health, please contact us at 519-883-2000 ext. 5354
TTY: 519-883-2427

www.regionofwaterloo.ca/ph

Qualifications You Need:

- Normally, a two-year post-secondary diploma in health or social services, or education plus, one year of experience working in a variety of roles with at-risk families with children 0–6 years of age, and/or equivalent education and experience
- Ability to travel to various residential and/or community locations to conduct family visits

Wage/Salary Range:

Approximately
\$46,000–\$53,000 annually
(2010 rates)